



## AMERICAN EAGLE INSTRUMENTS, INC. CUSTOMER FEEDBACK PERFORMANCE SURVEY

American Eagle Instruments' goals are to provide our customers with the finest dental instruments available, at the best value, and give value-added services like: customer support, product support, on-time delivery, consistent product quality, and a continuous improvement in all areas of service to our Dental Community.

We realize that our customers determine whether, or not, we have met these goals. To ensure we are on the right track, we ask that you please take a moment to complete the following survey. Your answers are very important and much appreciated. Please return your completed survey to: [www.customerservice@am-eagle.com](mailto:www.customerservice@am-eagle.com) or Fax to: 406-549-7452

1. Did you receive a satisfactory response to your inquiry, or criticism?

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2. Did we follow-up on your inquiry, or fulfill your request, in a timely manner?

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3. Did the American Eagle Representative answer your questions, satisfactorily?

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4. Were our products, or services, delivered to you in a timely manner?

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5. Did your American Eagle product purchase meet, or exceed, your expectations?

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6. Did you receive documentation, or certification, on the product(s) you ordered?

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7. We invite any additional comments, or criticisms, you wish to make:

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*This information will be used to help us ensure your complete satisfaction. We appreciate your business, and thank you for your feedback. Please provide at least one method of contact [email, address, or telephone number] so that, we may offer a response to your comments and concerns.*

Name, Address, e-mail, Telephone: \_\_\_\_\_

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